

## SVMC GUIDELINES

In order to align with updated guidance from CDPH, SVMC is adjusting visitor guidelines for COVID-19 negative patients, to reflect the following:

- Pediatric Patients: 1 Visitor
- End of Life (estimated to occur within 72 hours and is excluding DP/SNF): 1 visitor\*
- Birth: 1 visitor
- Non-COVID-19 or Suspected COVID-19 Med-Surg and Critical Care Patients: 1 visitor\*\*

\*All visitors must not have signs or symptoms of COVID; are not in the process of being tested for COVID-19; have not tested positive for COVID-19; and does not have a known exposure to a COVID-19 positive person.

- Patients who fall into the above categories will be allowed 1 visitor during their hospital stay. This visitor will be a dedicated visitor, and will not be able to change out with others.
- Visitors will enter and exit only through the main entrance, and will be directed to go only to the patient's room, nowhere else in the facility during their stay.
- Prior to entry into the facility the visitor must be screened and have a temperature check
- If at any time the designated visitor shows signs or symptoms, they will be denied access into the facility.
- At all times, the visitor must wear a facemask/face covering and all other PPE determined necessary by staff. In the event the visitor presents without their own facemask/face covering, one will be provided by SVMC.
- If meals for the dedicated visitor are requested, a special dietary request order can be placed for courtesy trays to be delivered to the patient's room.

*In the event a COVID-19 positive patient is determined to be at the End of Life, and in the ICU unit, 1 visitor will be allowed to come to the hospital to visit, but not allowed in the room. This visitor must meet and follow the above guidelines.*

### **\*\*Med-Surg and Critical Care Visitation Rules:**

Please note that the patient's designated visitor will be the only allowed visitor for the duration of the patient's stay and must be 18 years of age or older.

#### **As a visitor, we ask that you please do the following upon arrival:**

- Approved Entrance: Enter only at designated visitor entrances. If you are unsure, please request assistance.
- Screening Questions: Answer our COVID-19 screening questions. Please tell us if you have symptoms such as: Fever, cough, shortness of breath, or loss of taste or smell.
- Wear a Face Covering: Wear appropriate personal protective equipment (PPE), such as a face covering, at all times. Please Note: The front desk will supply you with a hospital grade face covering that can be worn on the floor you are visiting. If you did not receive one, please ask the front desk.

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- Colored Wrist-Bands: Wear your color-coded wristband at all times.
- Social Distance: Keep a safe distance from others of at least 6 ft. and do not lean on elevators if you utilize them.

**Once registered as a visitor, we ask that you please:**

- Only Visit Approved Area: Go only to the floor you were approved to visit.
- Report to Nurses' Station: Report to the nurse's station before entering the patient's room. If you have a hard time finding your way, please ask for help.
- Stay in Patient's Room: Stay in the admitted patient's room at all times. Do not leave patient's room at any moment.
- Call Light: Use call light for any assistance, such as to ask questions or request water.
- Hand Hygiene: Keep hands clean by using hand sanitizer before entering and exiting patient room or patient care area (including waiting areas).
- Do Not Visit Other Areas: Conclude your visit by leaving the hospital without visiting any other areas. Visitors are not allowed in the café or the Coffee Corner beverage bar.